



KEY BENEFITS:

- Color-coding for error messages in blue, red, green, and yellow alert you to errors at a glance.
- Familiar Windows-based GUI provides ANSI-41 data in easily readable and accessible format.
- Pop-up windows detail information about an Origination Point Code (OPC) or Destination Point Code (DPC), including Carrier Name and market geographical location.
- Shortcut converts viewable ESNs in both hexadecimal and decimal formats.
- Data can be sorted by date, time, error type, message type, OPC, or DPC by simply clicking the column header.
- Customize your view to focus on transaction statistics with particular roaming partner(s).
- Set preferences on a per-session or permanent basis for viewing specific ANSI-41 messages or limit fields viewed within those messages for added security, etc.
- English, Spanish, and Portuguese language versions are available.
- Online Help is included.

Roamer View

Roamer View provides visibility into all ANSI-41 roamer validation messages, giving carriers the ability to monitor their roamer activity with ease. With Roamer View, customer service and roaming departments can troubleshoot and quickly respond to correct a roamer's problem, enabling increased service levels and assisting in maximizing revenue potential.

Roamer View makes it easy to monitor ANSI-41 messages in near real-time and identify potential roaming issues. The service replaces the need for expensive protocol analyzers with one comprehensive solution. You can search on active roamers within specific markets, search by MIN/ESN, and view results in a consistent interface. Roamer View also helps protect against internal fraud by allowing you to specify user permissions to limit employees from viewing or printing ESN information.

+ Service Bureau Approach

VeriSign supplements your existing infrastructure, saving resources for investment in growing your business. Our service bureau approach will assist you in getting to market quickly with a quality service. Our industry leadership and commitment to the highest level of efficiency and innovation in signaling networks means you work with a company you can trust.

+ Troubleshooting Tool

For carriers using our international Fraud Protection Service, Roamer View allows you to see PIN attempts and troubleshoot problems subscribers may have correctly entering their PIN. Troubleshoot problems more quickly and provide improved customer service with a complete picture of roaming activity. All ANSI-41 messages with the return results are displayed, including RegNot, QualDir, FeatReq, etc.

+ Enhance Your Revenue Stream

Roamer View customers also receive real-time Short Messaging Service (SMS) activity reports. These reports are essential for tracking and billing SMS activity performed by roamers in serving markets. The daily reports include billable CDRs only sorted by Home SID/MIN for each serving company. This feature provides a billable revenue stream, while providing your roaming department with a clear view of your SMS traffic.



+ About VeriSign

VeriSign, Inc. (Nasdaq: VRSN), delivers critical infrastructure services that make the Internet and telecommunications networks more intelligent, reliable, and secure. Every day VeriSign helps thousands of businesses and millions of consumers connect, communicate, and transact with confidence.

Additional news and information about the company is available at www.verisign.com.



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