



#### KEY BENEFITS:

- Improved efficiency through backend automation
- Cost savings through paper elimination
- Higher levels of security through use of digital certificates
- Rapid response and processing through 24/7 support to LEAs and automation of processes
- Minimizes operational expenses
- Eliminates the burden of hiring/retaining/training of qualified security office staff

## NetDiscovery™ Service Subpoena Processing and Handling

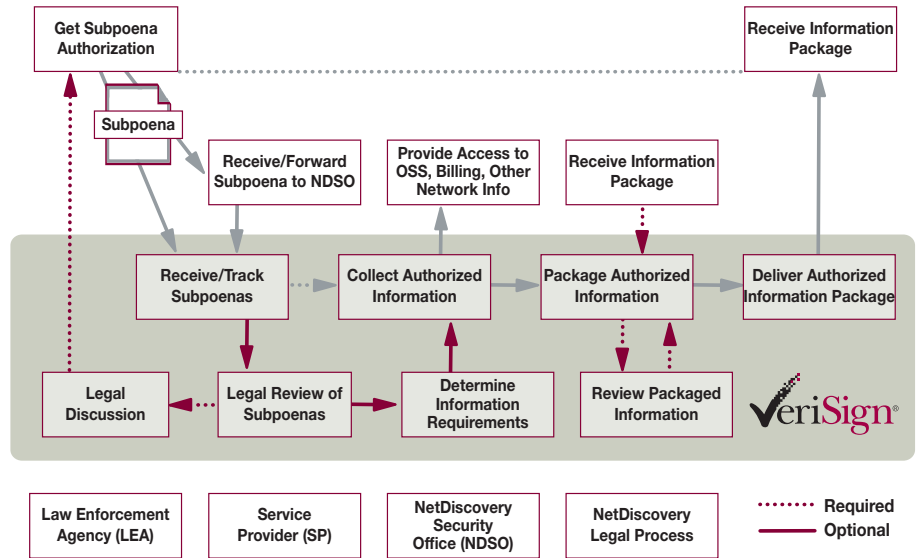
### + VeriSign Communications Services

NetDiscovery Subpoena Processing and Handling offers service providers the ability to outsource the process of responding to law enforcement requests for subscriber profile and historical call detail records or subpoenas. This unique service includes the basic process of receiving a legal request from a law enforcement agency (LEA) or civil authority, legal review and determination of information required under various federal and state jurisdictions, information collection, and packaging and delivering to the requesting authority. This outsourced solution offers improved efficiency through automation and higher levels of security through use of digital certificates and paperless processes.

The NetDiscovery Security Office is staffed with experts who are trained to validate and process legal orders and subpoena requests on the behalf of our service provider customers. VeriSign works with each service provider's unique requirements to establish cost-effective network connectivity and a user access model ensuring the highest levels of network security. Through an IP/VPN connection, the security office staff will access subscriber and call detail information from the service provider's network, and consolidate the data into a single format, providing it back to the requesting authority. A legal review of all subpoena requests is conducted by paralegal subject matter experts. The VeriSign Security Officer approves all subpoena requests prior to authorizing extraction of subscriber information.



The following diagram offers a high-level view into the process flow used in the VeriSign Security Office in handling outsourced subpoena requests. User access models and security controls are developed for each service provider's unique needs.



#### + About VeriSign

VeriSign, Inc. (Nasdaq: VRSN), delivers critical infrastructure services that make the Internet and telecommunications networks more intelligent, reliable, and secure. Every day VeriSign helps thousands of businesses and millions of consumers connect, communicate, and transact with confidence.

*Additional news and information about the company is available at [www.verisign.com](http://www.verisign.com).*



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