



VeriSign® Enterprise Mobility Solutions for Telecommunications and Cable

KEY BENEFITS

- **Manage** work orders
- **Automate** scheduling and dispatching
- **Track** parts and materials orders and inventory
- **Provide** wireless voice and data communications
- **Use GPS** functionality for location tracking and planning
- **Enable** maintenance and repair operational data
- **Redesign** processes using activity-based costing

VeriSign enables and protects more than 30-billion global interactions every day and offers extensive wireless communication solutions so the world can communicate, conduct commerce, and access the latest content—anywhere, any time, across any network and with any device.

Our suite of mobility solutions brings productivity and field service optimization to your work-order management processes.

+ The Issue

As both residential and business demands increase due to combined service offerings, communications companies are investigating new ways to automate various installation and maintenance field service operations, in order to facilitate the requirements of the marketplace.

+ The Solution

Our suite of mobility solutions for telecommunications and cable provides the most technologically-advanced approach for seamlessly automating field service and dispatch operations.

Our mobile enterprise workforce management solutions automate many of the tasks associated with scheduling and dispatching, field communication, work order tracking, and status updates, as well as activity, labor, and materials tracking.

Improve Workforce Efficiency through work order management. Automate all parts of your dispatch and service tracking, from initial scheduling and planning, through dispatch and service work, to customer billing and inventory management.

A Flexible Mobile Solution Architecture is important to maximize your existing and future technological and operational investments. VeriSign® Enterprise Mobility Solutions for Telecommunications and Cable will interface with your existing enterprise back-end systems to receive customer, work order, and parts data, and manage the transactional updates of these components in the field. In addition, you can choose to deploy on a variety of handheld computers.





SOLUTION BRIEF

+ Bundled Services

VeriSign provides bundled services, allowing for a turnkey solution, so you can focus on your business rather than on implementation, deployment, and training. VeriSign manages everything from initial requirements mapping and Enterprise Resource Planning (ERP) integration, to software configuration and handheld deployment.

+ The VeriSign Advantage

Our VeriSign® Global Consulting Services organization enables companies to scope, define, and implement digital infrastructure solutions that help drive new revenue streams quickly and improve customer loyalty. With expertise in media and entertainment, wireless and mobility, supply chain, and security, our consulting services offer an unmatched combination of vision, technology, and intelligence—combined with an unparalleled ability to execute.

The experienced professionals of VeriSign Global Consulting Services leverage mobile technology expertise and industry experience to offer complete end-to-end solutions: strategy, business case analysis, hardware and software requirements, system integration, workforce training, and support. We help clients stay ahead of the market with high quality, comprehensive solutions to complex business and technology problems.

Visit us at www.Verisign.com for more information.