



DATA SHEET



“VeriSign has emerged as the best positioned mobile-telecommunications service provider in the industry.”

—Yankee Group, July 2004

VeriSign—A Superior Partner

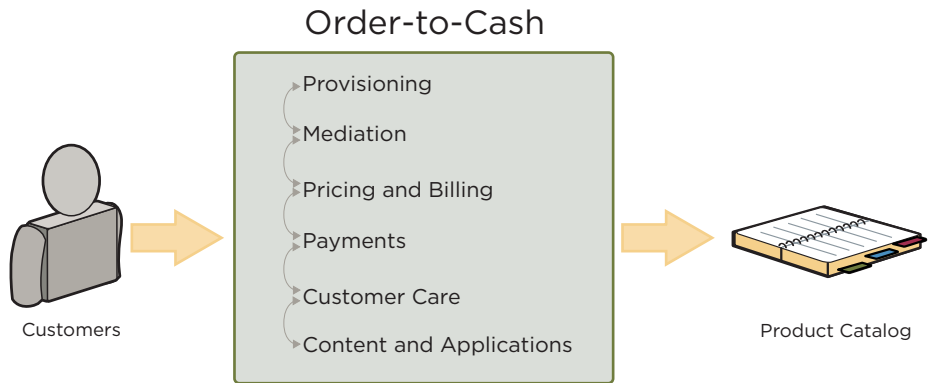
- One of the largest and most experienced billing and payments vendors in the world, processing over three billion telephony interactions daily.
- One of the largest independent integrators of roaming records in the United States, processing nearly 1.5 billion records annually.
- Strongest consumer brand among billing providers—83 percent of consumers recognize the VeriSign brand, and the majority of consumers associate it with trust and security,* encouraging subscribers to transact and utilize low-cost online channels.

Revenue Focus

- * Integrates one of the largest content-mediation platforms in the world for content delivery.
- * Provides a flexible, open architecture for third-party integration.
- * Delivers thousands of items of ready-to-sell content.

VeriSign® Billing & OSS

VeriSign® Billing & OSS is an intelligent infrastructure service that offers communication service providers world-class, integrated business and operations support along with the necessary flexibility and reliability to help increase customer retention, reduce time to market, and adapt to ever-changing market conditions. Leveraging the unmatched VeriSign portfolio of Intelligent Communications, Commerce, and ContentSM (IC3SM) Services, VeriSign Billing & OSS helps carriers add services and deliver a unified consumer experience without forcing them to spend enormous amounts of capital or lose focus on critical business priorities. As part of the VeriSign portfolio of commerce-enabling solutions, which include the VeriSign® PrePayIN™ Service, VeriSign® Mobile Content Services, VeriSign® Settlement and Exchange Services, and VeriSign® Wireless Number Portability Services, VeriSign Billing & OSS consists of six functional components, providing end-to-end billing from point-of-sale to customer care.



VeriSign Billing and OSS

+ Customer Care and Order Management

VeriSign Billing & OSS enables proactive and efficient account management and customer care, enhancing user satisfaction and helping to manage call center expense.

- Offers a leading-edge graphical user interface (GUI) providing maximum modularity and a unique way to flexibly present a large amount of information.
- Offers a robust self-care environment to manage customer-support costs.



Where it all comes together.™



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- * Facilitates content-provider management and access to over 400 content partners.
- * Integrates valuable feature options like wireless enhanced caller ID.
- * Provides strong revenue assurance capabilities.

KEY FEATURES

Helps Decrease Costs and Complexity

- Converges prepaid and postpaid functionality.
- Integrates wireless number portability (WNP) functionality to streamline WNP process.
- Provides integrated business and operations support systems (BSS/OSS) functionality.
- Enables pay as you grow with on-site or hosted service-bureau model.
- Leverages the VeriSign Secured™ Seal to drive online adoption and bill presentment.

Increase Satisfaction and Quality

- Offers a unique, Web-based, GUI for ease of use and maximum screen content.
- Integrates POS, providing real-time provisioning and customer management for seamless service activation.
- Invoices in hard copy and electronic formats, including SMS (over 500K SMS bills distributed annually).
- Enhances reliability and security with 24/7 world-class data center support.

- Supports secure electronic-bill presentment and payment (EBPP), including Short Messaging Service (SMS) invoicing, decreasing print-bill expense.
- Integrates point of sale (POS) for seamless customer management.
- Captures and stores electronic signature on contracts and receipts.
- Provides agent-activations functionality, which restricts agent access to only the functions they need, protecting valuable customer data.
- Leverages the VeriSign trusted consumer brand for secure commerce, encouraging subscribers to transact and utilize low-cost channels.

+ Network Provisioning

VeriSign Billing & OSS enables providers to quickly activate new products and services.

- Integrates with the customer care and order management system to provide real-time service provisioning.
- Offers flexible rules-based design characteristics, which provides decoupled component configuration capabilities to quickly address emerging needs.
- Features robust architecture that supports component and threading capabilities to deliver superior performance and scalability.
- Offers detailed real-time audit and logging functions, which provides in-depth enterprise-wide visibility for all transactions.
- Provides automated help functions to enhance the end user's ability to provide quality support services.

+ Mediation

A robust network-management solution, VeriSign Billing & OSS enables event mediation across a variety of network elements and platforms, optimizing system performance and revenue capture.

- Functions as a stand-alone component, providing both vertical and horizontal scalability.
- Offers an extensive suite of voice and data mediation and usage processing application program interfaces.
- Integrates network-management and revenue-assurance capabilities.
- Supports incollect/outcollect processing including Transferred Account Procedure (TAP) and CIBER® standards.
- Integrates with edit/validation and rating components.

+ Pricing and Billing

An innovative rating and invoicing solution, VeriSign Billing & OSS enables the broad VeriSign product portfolio with flexible billing and secure payment solutions, which improve the accuracy and timeliness of bills and receipts, providing unique order-to-cash capabilities.

- Provides table-driven, user-defined, rules-based logic for maximum flexibility.
- Supports event-based rating on multiple definitions for innovative rate plans.
- Allows for bill-cycle independence.
- Offers advance pay functionality allowing customers to pay for a service before it is received.



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Integrated Solution—Increases Value and Helps Reduce Costs and Complexity

Offered at a low total cost of ownership (TCO), VeriSign Billing & OSS seamlessly interoperates with the unmatched VeriSign portfolio of Intelligence Communications, Commerce and Content (IC3) Services, creating increased value for service providers while removing the complexity of managing multiple vendor relationships. VeriSign Billing and OSS is integrated with:

- **VeriSign PrePayIN Service**—Prepaid billing services
- **VeriSign Mobile Content Services**—Original content and partner management
- **VeriSign® Calling Name Services**—Wireless enhanced caller ID services
- **VeriSign Wireless Number Portability (WNP)**—The FCC-mandated WNP Services process
- **VeriSign Settlement and Exchange Services**—Reporting and analyzing financial position with roaming partners

VeriSign Secured™ Seal

Be sure to post the VeriSign Secured Seal on your home page or other pages where confidential information exchange takes place. The VeriSign Secured Seal lets your site visitors know that you have chosen leading services to help protect them.



+ Secure Payments

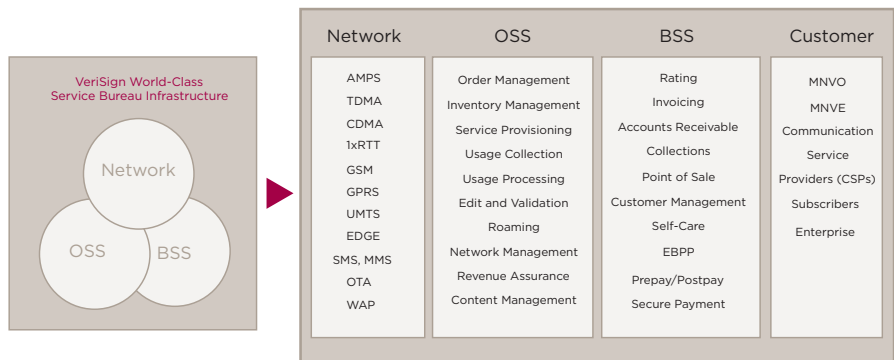
VeriSign Billing & OSS enables multiple payment models and methods, as well as secure electronic payments.

- Converges prepaid and postpaid functionality.
- Accepts multiple payment methods (e.g., cash, credit card, gift card, gift certificate, and coupon) and secure electronic payments.

+ Content and Applications

A content- and partner-management solution, VeriSign Billing & OSS enables providers to bring new products and services to market to maintain a differentiating product portfolio.

- Integrates with one of the world's largest content-mediation platforms for ready-to-sell content and content-provider management.
- Enables access to a network of over 400 content providers, enabling a content library in excess of 200,000 ready-to-sell products including music and games.



VeriSign Billing and OSS—Integrated Functionality

+ Pay As You Grow

VeriSign Billing & OSS is available as an on-site or hosted service-bureau solution with flexible payment terms, such as per subscriber pricing, to help offset large capital expenditures while aligning costs with revenue growth.

+ Leading Billing Provider—Experienced Partner

VeriSign, providing its industry leading advance pay functionality, is the preferred billing solution for many U.S. carriers and has proven expertise with start-ups and mobile-virtual-network operators (MVNOs). Every day, VeriSign intelligent infrastructure services enable more than 14 billion Internet interactions and three billion telephony interactions, providing the services that help over 3,000 enterprises and 450,000 Web sites operate securely, reliably, and efficiently.

Visit us at www.VeriSign.com for more information.

*Source: TNS Study, July 2004

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